

A couple is sitting on a grassy hill, looking out at a mountain range under a sunset sky. The woman is wearing a blue puffer jacket and the man is wearing a red jacket. The man is pointing towards the mountains. The sun is low on the horizon, creating a warm, golden glow. The mountains are silhouetted against the bright sky.

# Investor Day

June 19, 2019

CommonSpirit 

# Disclaimer

This presentation is provided as of June 19, 2019. It has been prepared for informational purposes only, and it should not be used for the purpose of making investment decisions.

As described herein, effective February 1, 2019, Dignity Health and Catholic Health Initiatives (collectively, the “Historical Organizations”) have aligned their respective ministries as a single, Catholic, nonprofit health system known as CommonSpirit Health.

The respective indebtedness and obligations of the Historical Organizations remains separate until such organizations can be consolidated into a single credit (the “Debt Consolidation”). Any Debt Consolidation will be dependent upon the terms and conditions of each Historical Organization’s indebtedness and other agreements, and then-existing financial, credit, and capital market conditions. There can be no assurance that any debt will be refinanced, and if such debt is refinanced, the timing thereof.

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# Agenda

Welcome Address	Dan Morissette; SEVP, Chief Financial Officer
Building a New Ministry	Lloyd Dean and Kevin Lofton; Chief Executive Officers
Discussion with the Office of the CEO	Lloyd Dean, Kevin Lofton, and Dan Morissette
Legal Structure	Mitch Melfi; SEVP, Chief Legal Officer
Operating Model and Divisions	Marvin O'Quinn; President & Chief Operating Officer
Clinical Operations	Dr. Robert Wiebe; EVP, Chief Medical Officer Kathleen Sanford; EVP, Chief Nursing Officer
Break	
Strategic Transformation	Charlie Francis; SEVP, Chief Strategy and Transformation Officer
Innovation Panel	Moderator: Charlie Francis; SEVP, Chief Strategy and Transformation Officer Pablo Bravo; VP Community Health Adam Rice; SVP Marketing Rich Roth; SVP / Chief Strategic Innovation Officer
Maintaining and Improving Performance	Dan Morissette; SEVP, Chief Financial Officer
Debt Consolidation	Jean Ham; VP, Assistant Treasurer
Q&A	
Closing Remarks	Dan Morissette; SEVP, Chief Financial Officer

# Building a New Ministry



# Strategic Vision

We will **champion wellness**  
and deliver **exceptional**  
**patient care** as a **leading**  
and **sustainable clinical**  
**enterprise**, promoting  
**healthy populations** in our  
communities.



# CommonSpirit Health

As of June 30, 2018 for all Operational and Financial Data

**150 K**

Employees

**25+ K**

Affiliated  
Physicians and  
APCs

**93 K**

Deliveries

**21**

States\*\*

**\$29.2 B**

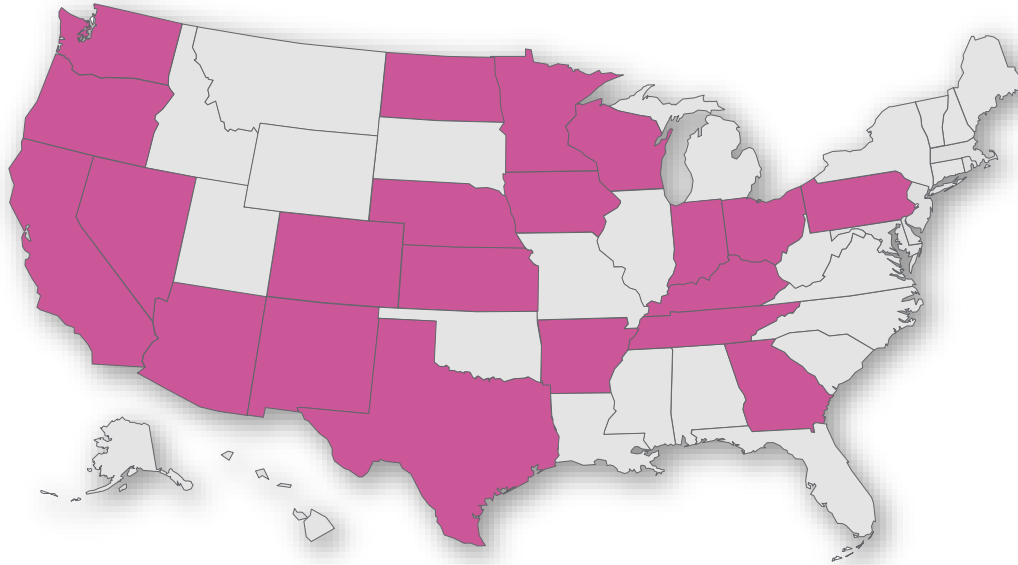
Operating  
Revenue

**\$1.8 B**

EBITDA\*

**\$12.1 B**

Unrestricted  
Cash



\*Normalized for various one time items

\*\* 45 states through partnership with Concentra

# Five Transformative Strategies



Advocate for Healthy Populations



Coordinate and Customize Care



Address Unique Needs of those we Serve



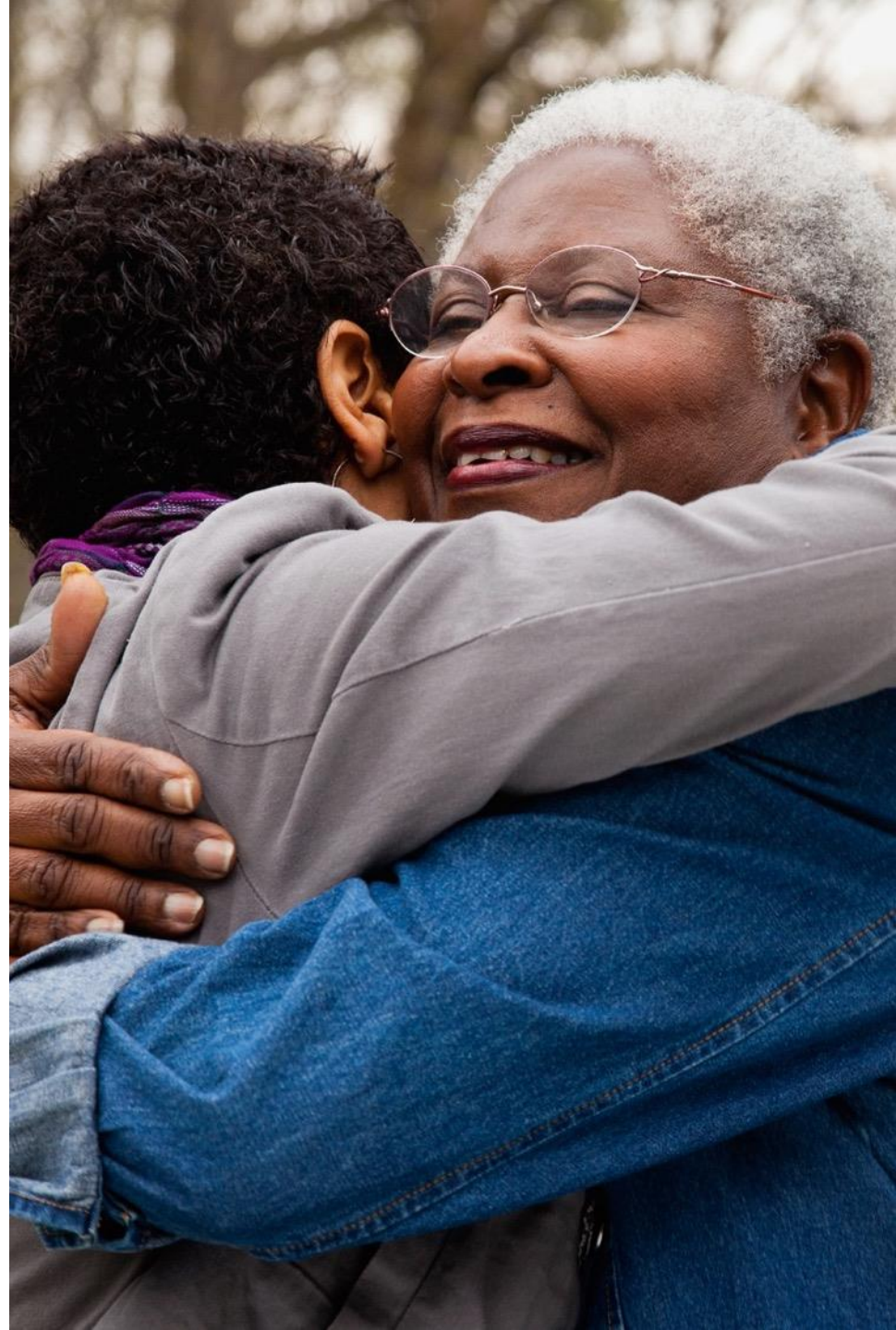
Enhance Consumer Engagement



Inspire our Workforce

# Being a Change Agent Means We Must:

- Continue evolving to put patients at the center of care
- Meet the demands of a dynamic and competitive market
- Be financially stable and financially sustainable
- Be nimble, to meet whatever challenges come our way
- Flex to our environment to meet the realistic needs of the communities we serve
- Scale the best we have across the ministry





# Governance Structure

## Board of Stewardship Trustees

Tessie Guillermo - Chair  
Chris Lowney – Vice Chair  
Polly Bednash, PhD  
Kent Bradley, MD  
Judy Carle, RSM  
Lloyd H. Dean  
Mark DeMichele  
Barbara Hagedorn, SC  
James Hamill  
Peter Hanelt  
Antoinette Hardy-Waller, RN  
Kevin E. Lofton  
Patrick Steele  
Gary Yates, MD

## Standing Committees

Sponsorship and Governance

Executive

Finance

Investment

Audit and Compliance

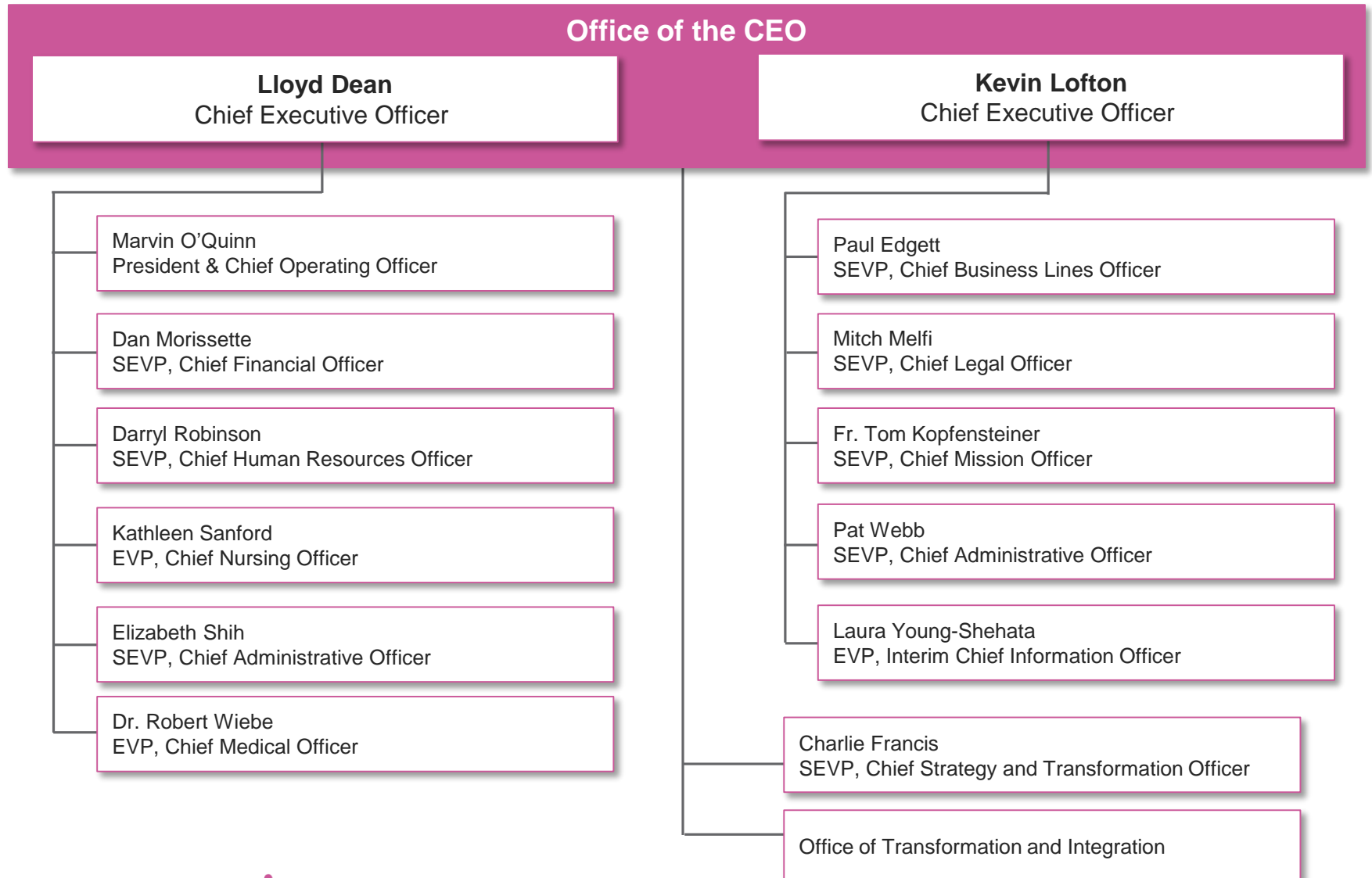
Quality, Safety, and Patient Experience

HR/Compensation

Mission/Advocacy

Technology

# Organization Structure – Executive Leadership Team

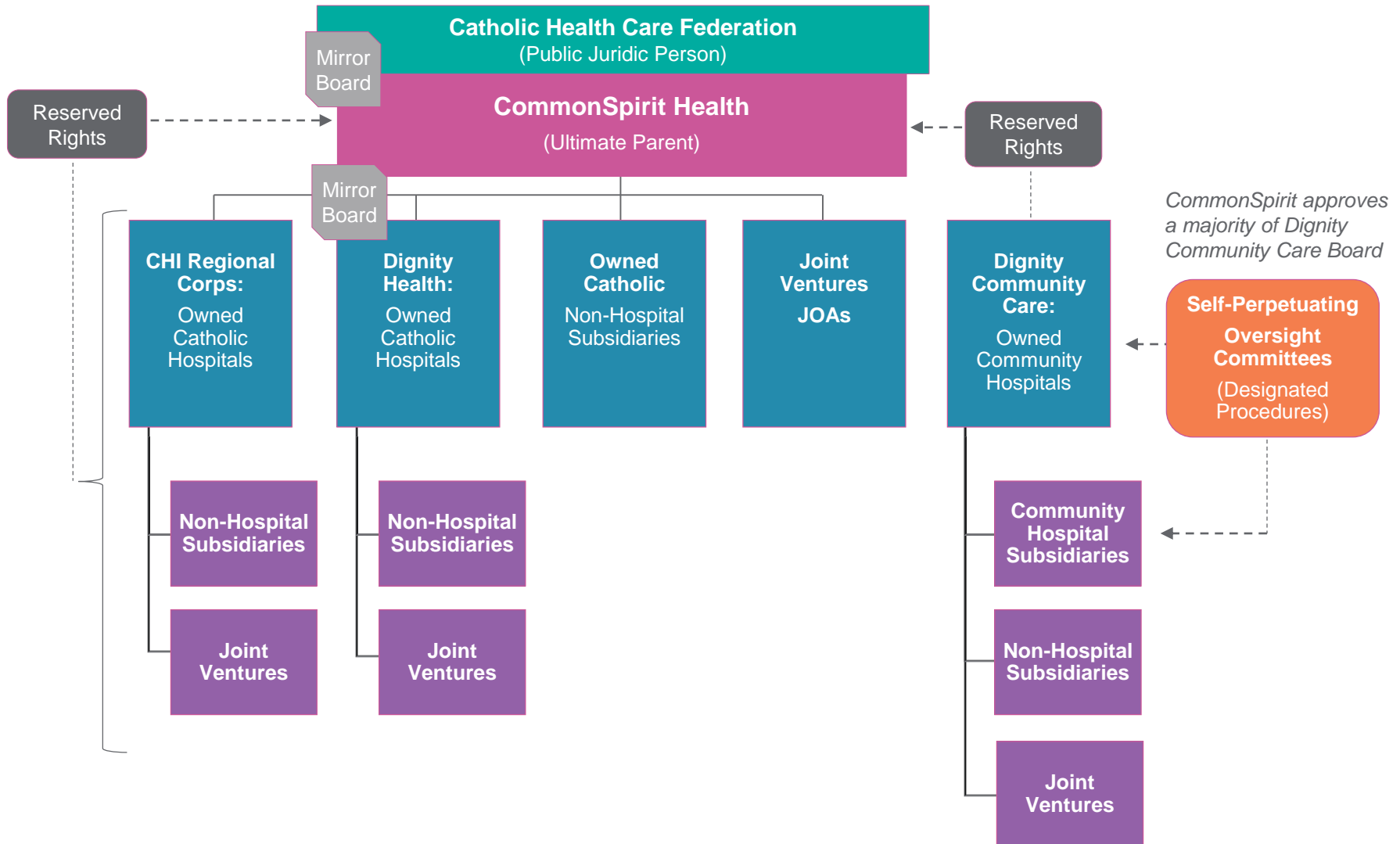


Discussion with the Office of the CEO

Legal Structure – Designed for Growth



# Corporate Structure - Positioned for Growth



# Reserved Powers – System Governance Matrix

*“Important actions that might be taken by an entity affiliated with CommonSpirit Health and the corresponding approvals it must obtain before proceeding with such action.”*

## Corporate Activities

- Amending Articles of Incorporation/Bylaws
- Appointing and removing Directors
- Canonical approval of alienation of property
- Hospital closures, sale/disposal of assets
- Incurrence of debt
- JVs, partnerships, new corporation formation
- Mergers, consolidations or dissolutions
- Appointment or termination of a CEO
- Amending the Statement of Common Values

## Operational Activities

- Strategic Plans
- Operating and capital budget
- Selection or removal of auditors

## Executive Compensation

- Adopt executive compensation philosophy
- Adopt incentive compensation design
- Approve executive compensation plans and perquisites
- Adopt annual and long-term incentive plan goals and approve plan payouts

# Operating Model and Divisions

# Operating Company Vision

## Culture and Norms

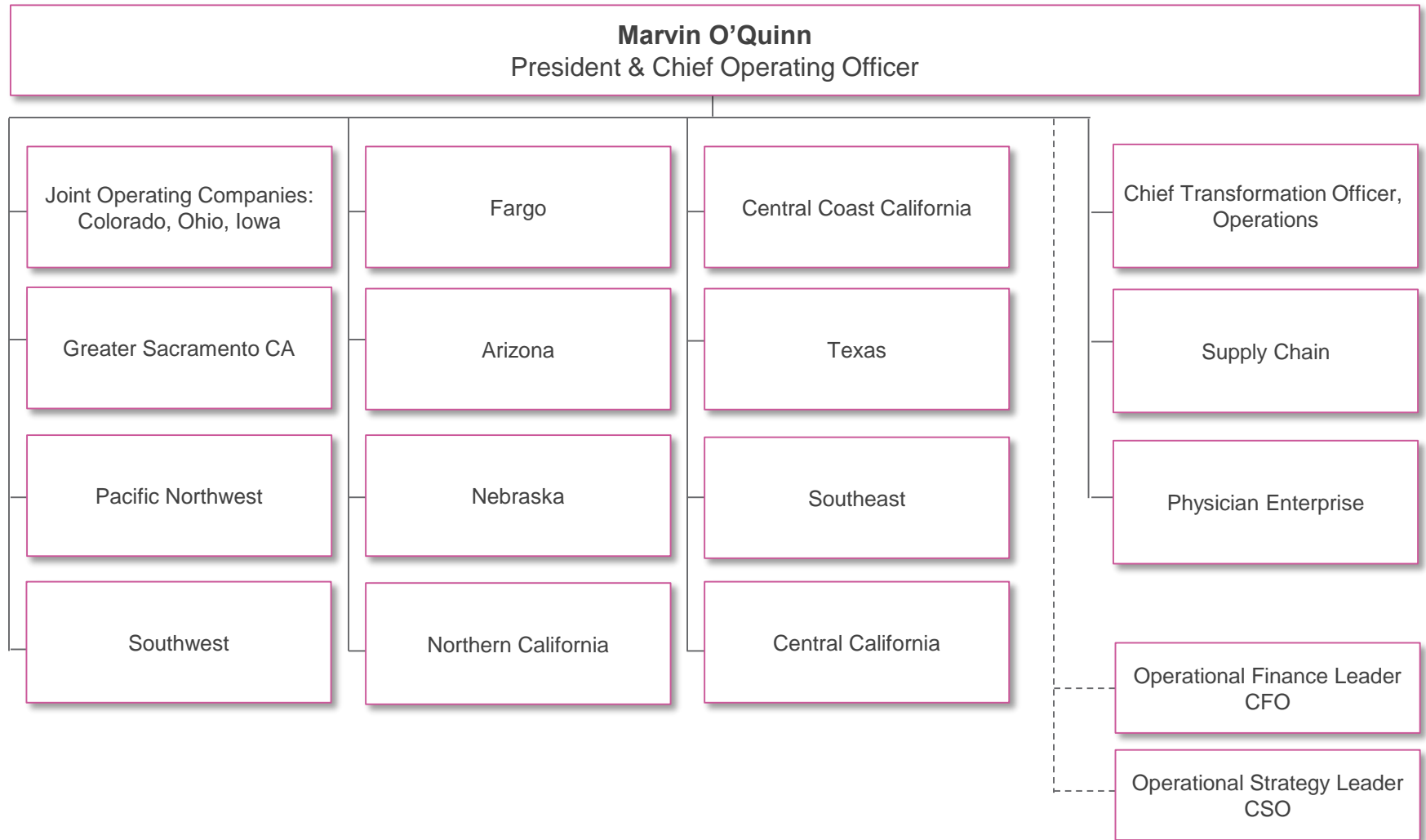
- Work for the benefit of the whole
- Adopt and build best practices
- Clearly defined decision rights
- Standardization and integration
- Local strategy with system support
- Collaboration and teamwork
- Accountability

## Actions

- Evaluate markets, strategies and opportunities
- Refine market/service area structure
- Clarify responsibilities
- Focus on growth and strategy
- Adjustments to operating structure
- Clarify capital process and operating expectations
- Advance debt restructuring work



# Operating Leadership Structure



# Division Structure Crosswalk

	Pre-Alignment	CommonSpirit Health Divisions
Dignity Health	Greater Sacramento	Greater Sacramento
	Arizona	Arizona
	Southern California	Southwest
	Nevada	
	Central California	Central California
	Central Coast	California Central Coast
	Bay Area	Northern California
	North State	
Catholic Health Initiatives	Pacific Northwest	Pacific Northwest
	Colorado	Colorado
	Texas	Texas
	Nebraska	Nebraska
	Kentucky	Southeast
	Arkansas	
	Ohio	
	Tennessee	
	Iowa	Iowa
	North Dakota/Minnesota	Fargo

# Division Overview

*Fiscal Year End June 30, FYTD Q3 2019, \$ in Millions, Proforma Unaudited*

Division	Net Revenue*	EBITDA*
Southwest	\$2,215	\$107
Greater Sacramento	\$2,120	\$94
Arizona	\$1,751	\$104
Northern California	\$1,511	\$65
Central California	\$1,491	\$148
California Central Coast	\$1,016	\$60
Pacific Northwest	\$2,122	\$192
Southeast	\$2,084	\$69
Colorado	\$1,871	\$270
Texas	\$1,745	\$88
Nebraska	\$1,541	\$117
Iowa	\$781	\$45
Fargo	\$535	\$21

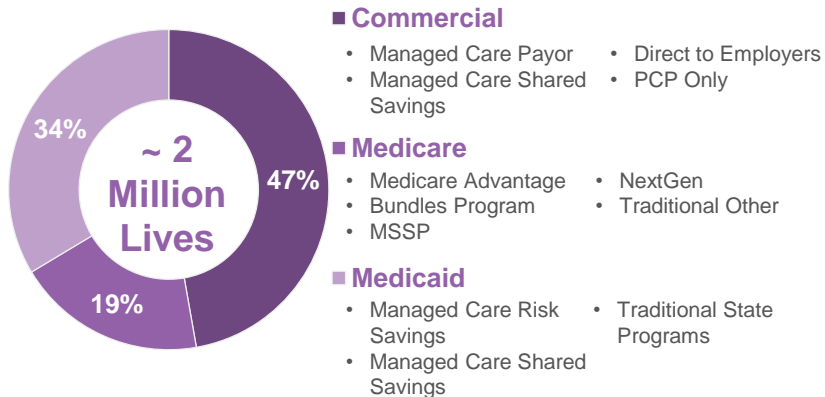
Accounting methodologies and overhead allocations are different between CHI and Dignity Health, therefore EBITDA is not comparable at this time

\*Normalized for provider fee timing

# Physician Enterprise

As of December 31, 2018, Proforma Combined

## Value Based Agreements



## Clinically Integrated Enterprise

### Context

- Engage clinicians in multiple ways
- Organized under a dyad model
- Jointly strategize clinician network needs focused on where health care delivery is migrating
- Scale best practice across the 22 state clinical network.
- Capitalizing on our proprietary data warehouse

**14**

CINs

**13**

Medical Groups

**25,000**

Affiliated Providers

**3**

MSOs

## Value Capture Opportunities Examples

Service Line Rationalization

Dyad Leadership

Optimize Clinic Labor

RCM Vendor Consolidation

MSO Expansion

CIN Software Consolidation

## Bundled Payment Programs

Since inception

CHI		Dignity Health
14,000	Patients	41,000
38% ↑	Home Health	18% ↑
21% ↓	90 day readmission	4% ↓
29% ↓	SNF utilization	11% ↓
65% ↓	IRF utilization	34% ↓
\$9 M	Savings to date	\$50 M



# Clinical Operations: Ensuring Safety, Improving Quality, and Delivering on Patient Experience

# Critical Success Factors

- Evidence-based opportunity (**inspiration**)
  - Standards exist
  - Gap between evidence and current practice
  - Stories
- SMART goals (**engagement**)
  - Specific, measureable, acceptable and realistic in a time frame
- Physician and dyad champions (**leadership**)
- Tools and resources (**support**)
- Feedback and performance reviews (**accountability**)
- Celebrations (**sustainability**)



# Value Capture Activities

## Efficient Staffing and Services

- Establish standard quality department staffing model
  - Centralize manual data abstraction services
  - Centralize infection prevention surveillance
- 

## Quality Improvement Tools and Purchased Services

- Standardize peer review support and quality reporting
  - Rationalize event reporting
  - Consolidate professional society registries and other benchmarking vendors
- 

## Clinical Excellence

- Set national standards for key processes and outcomes
- Prioritize clinical improvement projects to address variation
- Address and reduce unjustified utilization

# Early Clinical Priorities

## Patient Safety

- Establish high reliability organizations (HROs) to reduce harm

## Quality

- Disseminate evidence-based practices
- Transform clinical workflows
- Strengthen clinical service lines in high-impact specialties

## Clinical Data Science

- Employ machine learning and predictive analytics

## Patient Experience

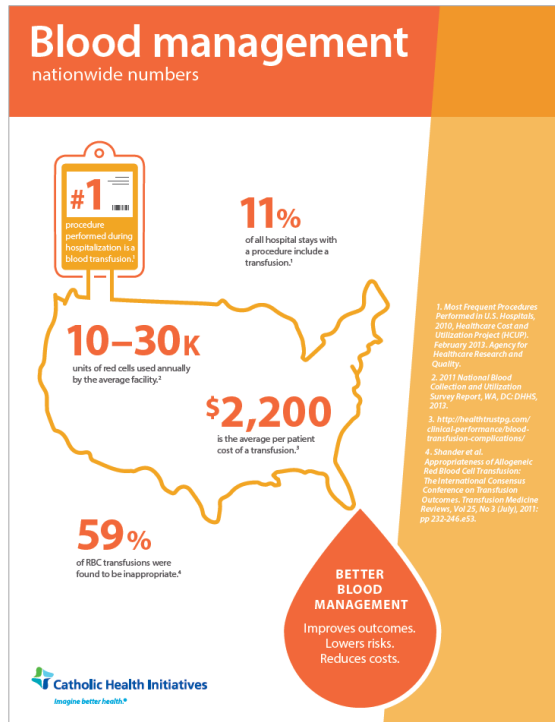
- Enhance experience to build loyalty and generate growth

## Caregiver Experience

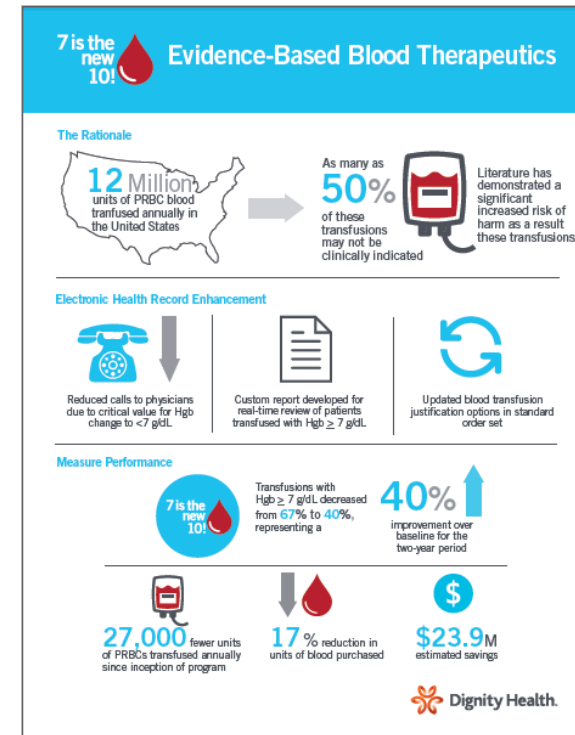
- Address and reduce unjustified utilization



# Patient Safety Example: Blood Therapeutics



- Harmonization required
  - Inclusion and exclusion criteria
  - Transfusion threshold
  - Metric
  - Cost savings methodology/accounting



- Additional savings potential
  - Outlier improvement to CommonSpirit Health median
  - Estimated annual savings of more than \$6 million

# Quality Example: Sepsis

## The Rationale

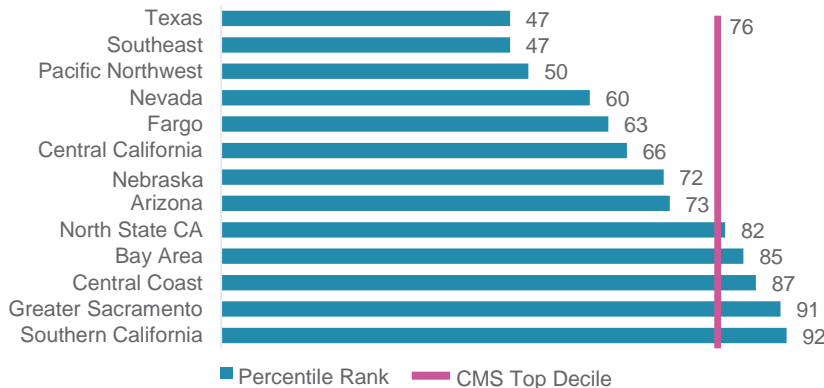


About **270,000**  
Americans die from  
sepsis each year



**1 in 3**  
patients who die in a  
hospital have sepsis

## Sepsis Bundle Compliance



Complete bundle compliance  
associated with a  
**31%** lower risk of mortality

Blood Cultures, Early  
Antibiotics, Serum Lactates,  
Early Fluid Resuscitation

# Patient Experience

- Patient experience is five times more likely to influence brand loyalty than other marketing strategies
- Consumers are more likely to turn to the internet than to talk to family and friends when researching a new physician
- The majority of consumers research a physician on the internet, even after receiving a referral from a primary care provider
- Consumers specifically seek out and are influenced by patient ratings and reviews
- Consumers value positive and negative comments for different reasons and both influence consumer choice

**- Press Ganey White Paper on Consumerism**

# Patient Experience Example: HCAHPS

## CMS HCAHPS Measures

Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff
Care Transition	Communication about Medicines	Hospital Cleanliness and Quietness
Discharge Information	Likelihood to Recommend	Overall Rating of Hospital

41

Year to date 2019 division  
average HCAHPS percentile rank

# How We Will Improve Patient Experience

## **System-wide Playbook** **Best practices proven to improve patient experience**

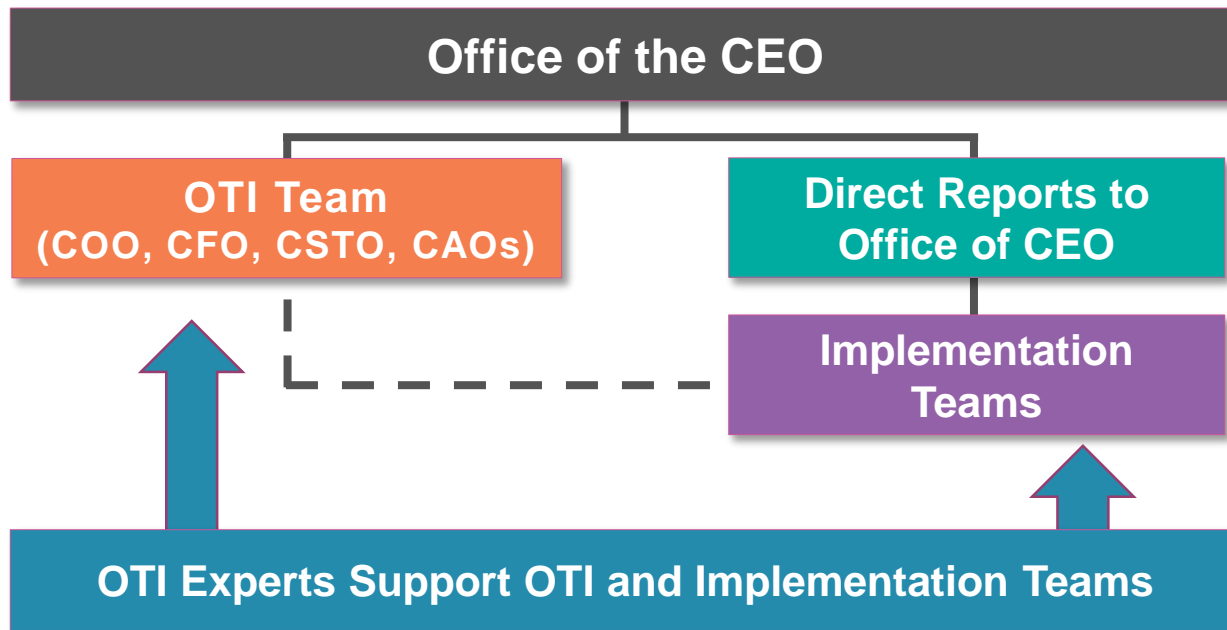
- Engaging the nursing and clinical staff
  - Acuity-based staffing models using common definitions and criteria
  - Innovative staffing models leveraging technology and working at top of license
  - Nurse leader/clinician development program
  - Succession planning at all levels
  - Shared decision making models that support staff level engagement and innovation
  - Clinical education optimization that supports individual development plans and specialty training

Break – 15 minutes

# Integration and Transformation

# Office of Transformation and Integration (OTI)

**Sustaining Meaningful Impact:** Fundamentally changing performance improvement and integration efforts to improve the underlying health of the organization and drive performance



## Guiding Principles

1. Agile and empowered
2. Agent of CEOs
3. Single source of truth



# Clear and Unified Operating Identity and Approach



1. Achieve top quartile quality and patient experience scores
2. Drive benchmark growth
3. Drive down costs with Office of the CEO single line of accountability
4. Maximize throughput by scaling best practices
5. Sweat the small stuff

# Cultural Transformation

## Team Leaders are Aligned and Focused on a Common Set of Success Factors

1. Diversity, Inclusion, and Belonging
2. Change Agility
3. Ownership and Accountability
4. Connection to Meaningful Mission and Values
5. Excellence
6. Communicate, Communicate, Communicate

# New Model and Culture Drive Significant Change

**One Model**

**All Functions**

**Clear Decision  
Rights**

**End to End  
Transformation**

**Structure and  
Management Aligned for  
Agile Decision Making and  
Issue Resolution**

**Comprehensive  
Transformation and  
Integration Plan**

**Ambitious Financial and  
Operational Goals**

**Accountability and  
Transparency**

**Relentless Weekly  
Performance Management  
Cadence**

**Commitment to a Shared  
Set of Norms**

# Integration Efforts

## Driving Success

**33** Implementation Teams

Ongoing Assessment and Task Identification

**370** Value Capture Initiatives

Scaling and Building on Best Practice and Bright Spots

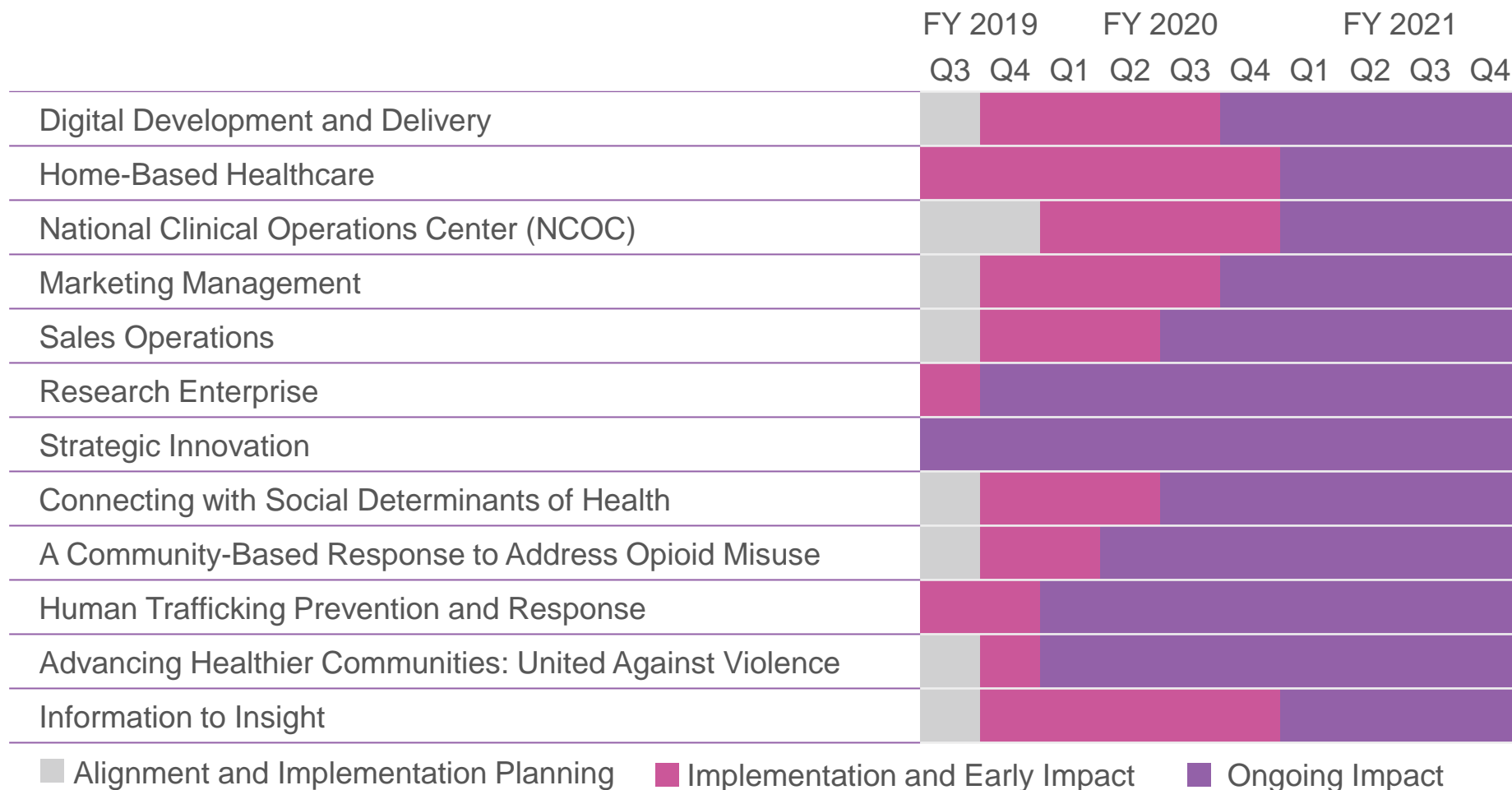
**600** Integration Initiatives

**1** Model

Culture of Accountability and Continuous Improvement

# Scaling Competencies - Bright Spots

Activities that accelerate transformation and extend key capabilities across  
CommonSpirit Health



# Innovation Panel Discussion

# Financial Outlook: Maintaining and Improving Performance

# Financial Imperatives

**Cash Flow**

**Performance**

**Standardization**

**Capital Allocation**

**Balance Sheet  
De-Risking**



# Proforma CommonSpirit Health

*Fiscal Year End June 30, \$ in Millions, Proforma Unaudited*

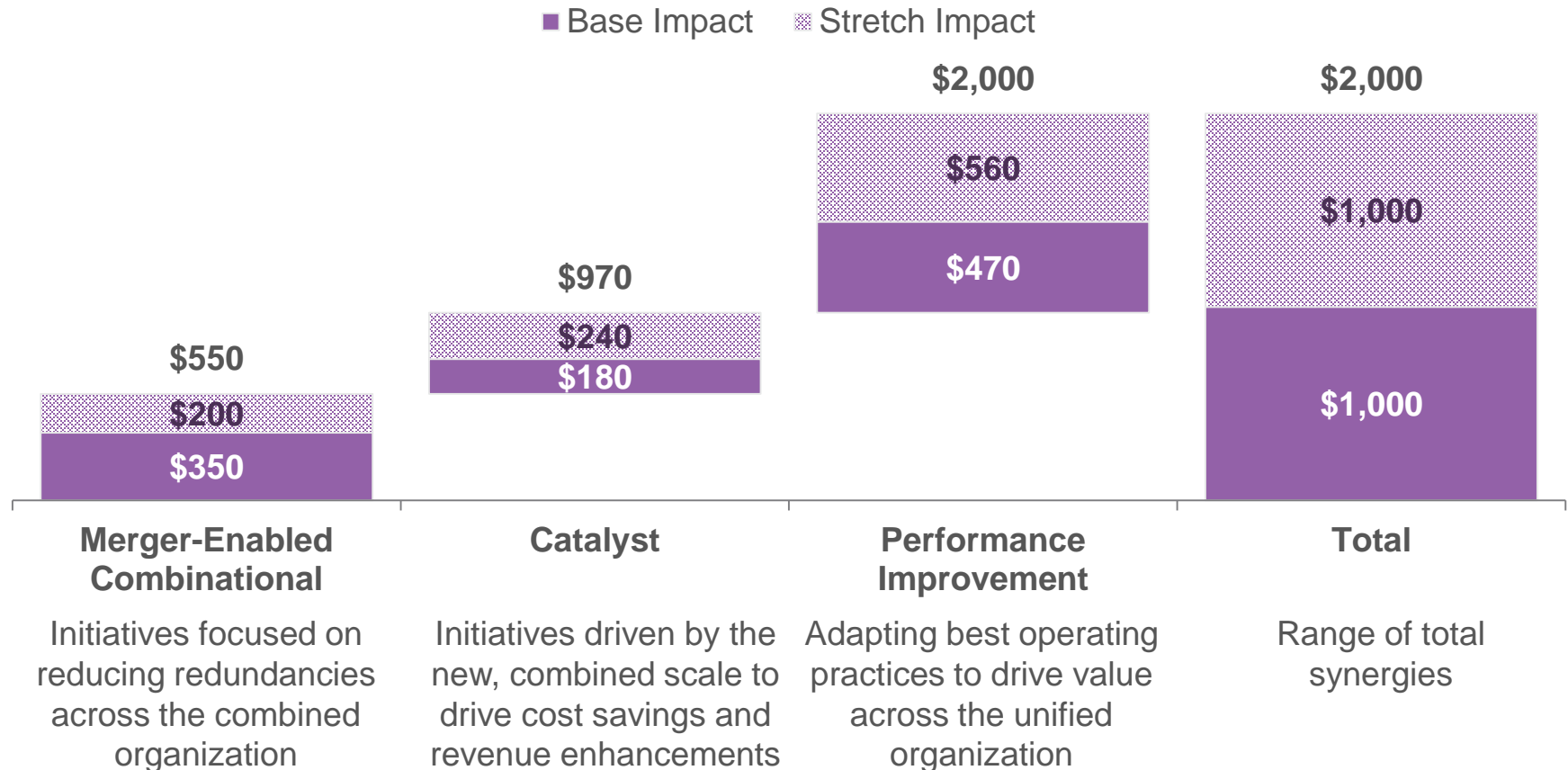
	2018*	FYTD Q3 2018*	FYTD Q3 2019
Operating Revenues	\$28,780	\$21,654	\$21,566
EBITDA	\$1,957	\$1,634	\$1,233
EBITDA %	6.8%	7.5%	5.7%
Total Assets	\$38,665	\$38,628	\$38,394
Total Debt	\$13,721	\$13,779	\$13,655
Cash and Unrestricted Investments	\$12,134	\$11,593	\$11,018
Days Cash on Hand	161	154	146
Cash to Debt	88.8%	84.2%	80.7%
Debt to Capitalization	49.2%	50.0%	49.3%

\*Normalized for provider fee timing

# Synergy Goals\*

\$ in Millions

## Realization Timeline: Over the next four years



*\*The synergy goals and timing are based on potential savings and opportunities that have been identified to date. The timing and achievement of these goals is subject to operational uncertainties that could cause actual results to differ.*

# High Value Initiatives and Rapid Savings Realization

## Merger-Enabled Combinational

- Consolidate leadership positions and corporate functions
- Drive real estate costs down through scale
- Consolidate and standardize pharmaceutical formulary
- Reduce outside advisor costs through consolidation
- Clinical applications - reduce expenditures, resourcing recalibration
- Data center operations - consolidate data centers

## Catalyst

- Negotiate more favorable 340B pricing and increase number of external 340B pharmacies
- Reduce supply chain spend through migration to lowest price between existing contracts
- Implement system-wide tools to improve management of OP pharmacy payment systems

## Performance Excellence

- Reallocate resources to high-ROI fundraising
- Optimize revenue cycle management operations
- Optimize Clinically Integrated Network operations for population health
- Reduce the frequency of final denials in the combined organization
- Expand specialty pharmacy
- Extend most effective turnaround initiatives through CommonSpirit Health

# Example Initiative: Best-in-Class Supply Chain

## Structural Enablers

Decision rights / governance to ensure rapid system-wide adoption of clinically-driven, value-generating sourcing decisions

Standardized, centralized operating model and buy-in from operators and clinicians

Joint data and analytics platform to review and identify opportunities while protecting prices

## Value Levers

### Quick wins and GPO selection

- Migrate to best SKU pricing available across legacy contracts
- Work with vendors to implement price amendments and rostering
- RFI/RFP to potential GPO partners
- Conduct bid process and select external GPO

### Standardization and consolidation

- Highly-standardized product selection decisions owned by supply chain with clinical input
- Med/surg and pharmacy distribution contract consolidation
- Product substitutions / market share optimization

### Operating model transformation

- FTE reductions resulting from combinational synergies
- Standard operating playbooks, tools, and best practices
- Defining scope of services and supply chain ownership

# Long-Range Financial Plan FY 2023 Goals

## Key ratios to support capital capacity

**8.0+%**

EBITDA  
Margin

**40%**

Debt to  
Capitalization

**150**

Days Cash on  
Hand

## The plan was developed through a multi-step process

- 1 Combine individual finance plans
- 2 Incorporate synergies and implementation costs
- 3 Define capital requirements and capital capacity
- 4 Evaluate headwinds and risk-adjustments
- 5 Prepare consolidated 5-year plan

# Debt Consolidation: Creating an Efficient, Sustainable Debt Structure

# Restructuring Priorities

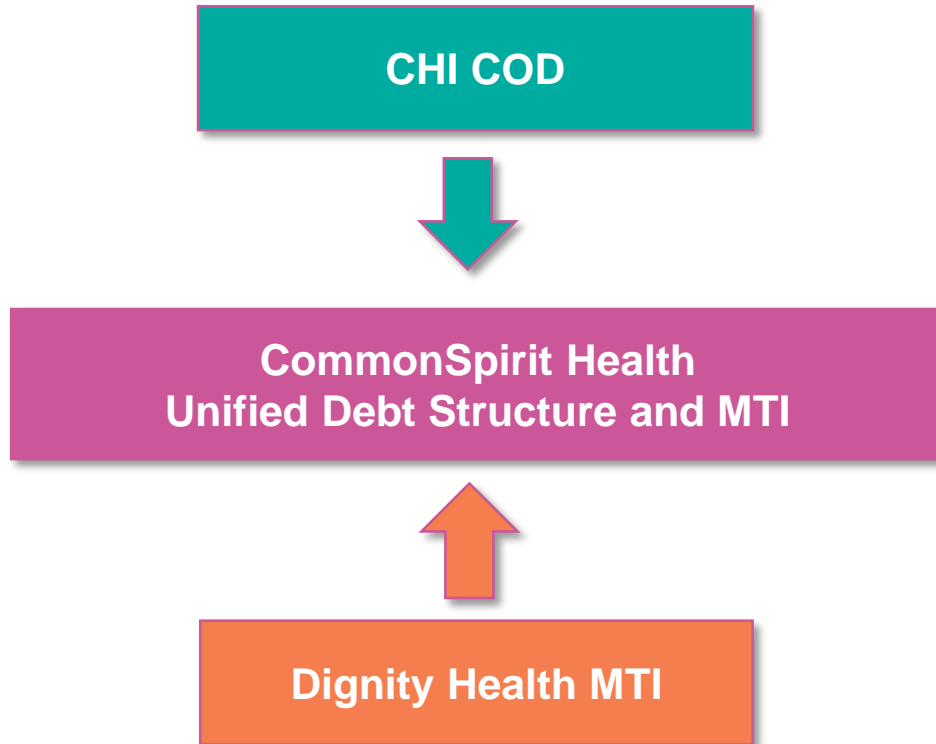
**Single Credit Group**

**Capture NPV Savings**

**De-Risk Debt Portfolio**

**Create Near-term Cash Flow Relief**

# Creating a Single Credit Group



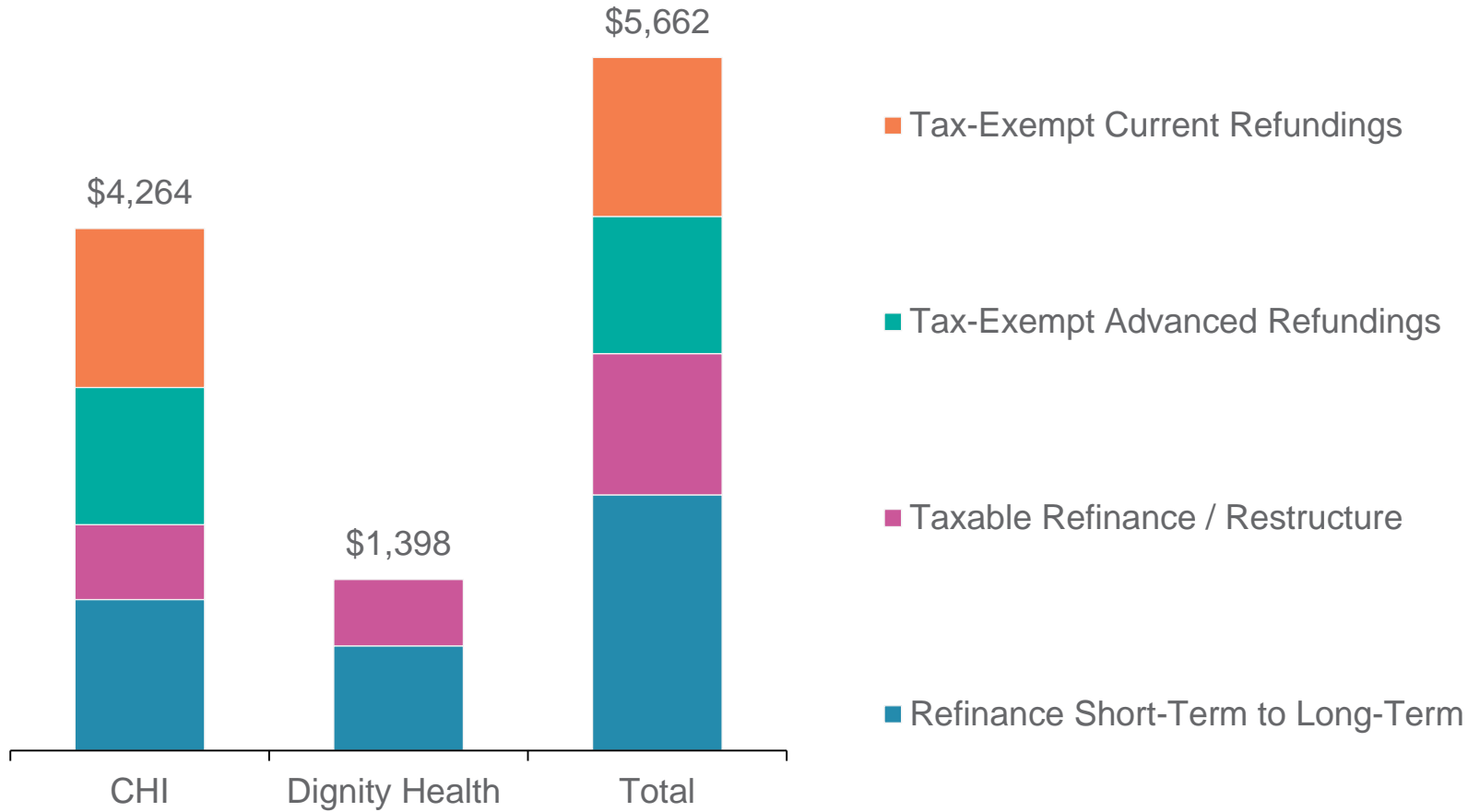
## Key Security Components

- Revenue Pledge
- Joint/Several Obligation
- Rate Covenant
- Transaction Test



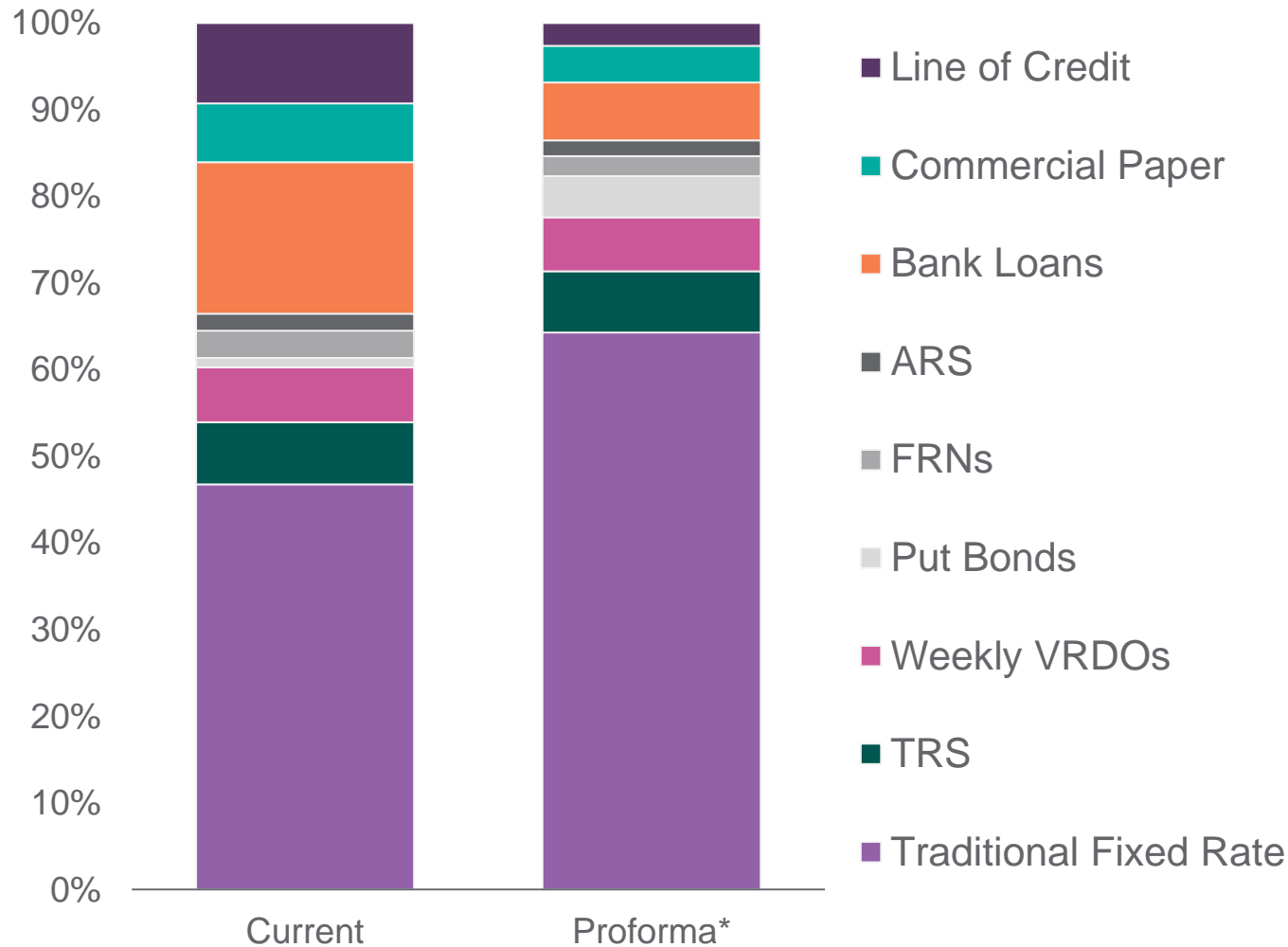
# Potential Scope of 2019 Financing

*Fiscal Year End June 30, as of May 31, 2019, \$ in Millions*



# Combined Product Mix

*Fiscal Year End June 30, FYTD Q3 2019*



# Summary of Key Master Indenture Covenants

*Preliminary, Subject to Change*

Provision	Details
Credit Group Structure	<ul style="list-style-type: none"><li>•Obligated Group (“OG”) Model</li><li>•Restricted Affiliates</li></ul>
Security	<ul style="list-style-type: none"><li>•Pledge of Gross Revenues by the Obligated Group</li></ul>
Rate Covenant	<ul style="list-style-type: none"><li>•Historical actual coverage of 1.10x</li><li>•EOD after two years less than 1.00x</li></ul>
Financial Reporting	<ul style="list-style-type: none"><li>•Audited System annual financials, if Credit Group less than 70% of System revenues then additional financial schedules on Credit Group</li></ul>
Transaction Test	<ul style="list-style-type: none"><li>•1.10x historical pro forma coverage</li><li>•Applies to Additional Debt Test with basket, Changes to OG, Mergers</li></ul>
Asset Transfer Tests	<ul style="list-style-type: none"><li>•Use Transaction Test, transfer basket of 10% of total assets</li></ul>
Permitted Liens	<ul style="list-style-type: none"><li>•20% of total assets of the System</li></ul>
Substitution & Amendment	<ul style="list-style-type: none"><li>•MTI/Note substitution with rating in three highest rating category</li><li>•MTI amendment with 51% consent</li></ul>

# Transaction Timeline

*Preliminary*

**Week of:**  
**July 15, 2019**

**July 22-29, 2019**

**August 7-8, 2019**

**August 21, 2019**

Distribute  
Preliminary  
Offering  
Statement

Road Show

Price Bonds

Close  
Transaction

**London**

**New York**

**Boston**

**Chicago**

**Los Angeles**

**Monday**  
**July 22, 2019**

**Wednesday**  
**July 24, 2019**

**Thursday**  
**July 25, 2019**

**Friday**  
**July 26, 2019**

**Monday**  
**July 29, 2019**

Questions

Concluding Remarks: Commitment to  
Success

# Building a New Ministry

**Building for the  
Future of Health Care**

**Commitment to  
Communities**

**Commitment to  
Transparency**

## **CommonSpirit Health is committed to:**

- Building healthier communities
- Advocating for those who are poor and vulnerable
- Innovating how and where healing can happen—both inside our hospitals and out in the community

## **Our commitment to serve the common good is delivered through:**

- Dedicated work of thousands of physicians, advanced practice clinicians, nurses, and staff
- Clinical excellence delivered across a system of hospitals and other care centers covering 21 states

# Thank You